



BOGUS CALLER NETWORK



PARTNERSHIP HOUSEHOLDER INFORMATION SHEET

ORIGINATOR FWIN / FLARE	94066	
TIME & DATE OF MESSAGE	21 st April 2020	
WHO IS BEING TARGETED:	Householders and tenants	
WHEN DID IT	21 st April 2020	
WHERE DID IT HAPPEN	BOROUGH	AREA – not postcode
	Bury	N/A
WHAT	GENERAL INFORMATION	DESCRIPTIONS

<p>HAPPENED</p>	<p>Coronavirus has unleashed a whole swathe of new scams aiming to take advantage of worried consumers. Some people may be worried about repercussions from breaking these rules and this new Smishing text scam takes advantage of that. An example says the following: “It has come to our attention that you have been out of the house more than once. “Due to this irresponsible behaviour, we are issuing you a formal warning and £250 fine. “If this continues, the fine could increase to a maximum of £5,000 and/or an arrest. “Payment will be taken automatically out of your account. “Call for any enquiries or to appeal.” The text appears to be legitimate as it has links to what looks like the genuine government website and it uses common slogans such as “Stay at home. Protect the NHS. Save lives.” Methods that consumers can use to protect themselves:</p> <p>Unexpected contact – If a person gets cold-called, the safest thing to do is to hang up and simply ignore it.</p> <p>Requesting a PIN or password – A genuine organisation will never ask for these types of details. Never give them if prompted.</p> <p>Requesting personal details or financial information – Never give them this if it’s not for a service that’s wanted.</p> <p>Unnecessary time pressure – Don’t be pressured into acting quickly – a genuine financial services firm won’t mind giving someone time to think.</p> <p>Receiving a ‘clone’ email that seems to be from a real firm – If unsure, always check the contact details on the FCA Register. The firm’s details should also be checked with directory enquiries or Companies House to make sure they’re the same.</p> <p>Unrecognisable email address – expand the pane at the top of the message and see exactly who it has come from – if it’s a scam, the email address of the sender may be filled with random numbers or be misspelled.</p> <p>Unconfirmed changes on an account – People should always check with providers if they have any doubts about changes to an account. Contact details that are trusted should always be used, such as a phone number from a bank statement.</p>	<p>N/A</p>
<p>ACTIONS REQUESTED</p>	<p><u>PLEASE CIRCULATE THIS INFORMATION TO FRONTLINE STAFF & COMMUNITY GROUPS</u> PLEASE SHARE THIS INFORMATION WITH FRIENDS, FAMILY AND NEIGHBOURS AND KEEP AN EYE ON VULNERABLE PEOPLE. Report suspicious callers to GMP on 101 or in an emergency dial 999.</p>	

The purpose of circulating this house holder information is to ensure that network members, frontline staff and community groups are aware of possible doorstep crime activity.

If you, a member of staff or member of the public believe that a criminal offence has been committed please contact the police immediately

PLEASE REPORT ANY INFORMATION TO THE POLICE

Emergency: 999

Non Emergency: 101

**REMEMBER: LOCKED – STOP – CHAIN – CHECK
IF IN DOUBT – KEEP THEM OUT!!**