



**BOGUS CALLER NETWORK
PARTNERSHIP HOUSEHOLDER INFORMATION SHEET**



ORIGINATOR FWIN / FLARE	94530	
TIME & DATE OF MESSAGE	9 th June 2020	
WHO IS BEING TARGETED:	General Public	
WHEN DID IT		
WHERE DID IT HAPPEN	BOROUGH	AREA – not postcode
WHAT HAPPENED	GENERAL INFORMATION	DESCRIPTIONS
	Trading Standards have received a report that a scam relating to NHS test and trace phone calls is going around. The report suggests the caller states they are from NHS track and trace and tells the person that they have been in contact with someone who has tested positive for COVID-19 and so need to self isolate for 7 days. The caller then tells them they need to take a test themselves in the next 72 hours. Caller then asks for their address to send the testing kit to and requests a payment of £500 for the test kit and results. Caller says there are penalties for not complying.	
ACTIONS REQUESTED	<p><u>PLEASE CIRCULATE THIS INFORMATION TO FRONTLINE STAFF & COMMUNITY GROUPS</u></p> <p>Any legitimate call from the NHS test and trace service will not request payment from you. The correct way to arrange/order a test is via www.nhs.uk/coronavirus or by calling 119 if you have no internet access.</p>	

The purpose of circulating this house holder information is to ensure that network members, frontline staff and community groups are aware of possible doorstep crime activity. If you, a member of staff or member of the public believe that a criminal offence has been committed please contact the police immediately

PLEASE REPORT ANY INFORMATION TO THE POLICE

Emergency: 999 Non Emergency: 101

REMEMBER: LOCKED – STOP – CHAIN – CHECK. IF IN DOUBT – KEEP THEM OUT!!

