

Greenmount Village Community

Code of Conduct for Volunteers working with Vulnerable Adults

Our aim is to:

Provide a warm, nurturing environment for vulnerable adults whilst avoiding any inappropriate behaviour.

Create an environment where all vulnerable people are encouraged to participate in and contribute to all aspects of group activities.

Share information appropriately.

Respect

- Always respect the vulnerable adult and all his or her abilities.
- Ask about personal preferences, forms of address, how much help might be needed.
- Ensure his or her individuality - e.g., always use their name.
- Give the same respect as to others.
- Respect differences – e.g., in appearance, ideas, personalities, ability.
- Have a proper conversation using appropriate language – e.g., ask about interests.
- Sometimes it may be necessary to set boundaries for some to ensure the safety of others.
- Obtain specialist advice, when necessary, e.g., on harassment, disability, mental illness, domestic abuse.

Choices

- Respect the choices vulnerable adults make, even if they may appear risky.
- Consider whether the vulnerable adult has the capacity to make choices and whether safety might require intervention.
- Give vulnerable adults the highest level of privacy and confidentiality possible in their circumstances.
- Help in such a way as to maximise a person's independence.
- Give vulnerable adults a choice about where they sit, and what activities they participate in, recognising that some people find making choices stressful.



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www.greenmountvillage.org.uk



- Ensure that there is clear access to all areas which are available to members of the group e.g., the book/jigsaw stall.
- Do not assume that someone's level of comprehension matches their verbal communication.

Privacy

- Photographs which appear on our website or other social media, are taken by the nominated person for that event and only when permission has been received by the attendees. Volunteers should avoid posting images of individuals in their care on social media.